

Briefing Paper One Family Approach and Early Help in North Lincolnshire

January 2026



Briefing Paper: One Family Approach & Early Help in North Lincolnshire

Date: October 2025 | **Audience:** All Staff | **Author:** DSL Team

1. Overview

The **Early Help / Helping Families** process known locally as the **One Family Approach** is North Lincolnshire's strategic model for supporting children, young people, and families at the earliest point of need.

Its aim is to provide **timely, coordinated, and proportionate support** to prevent escalation to statutory services.

All staff and adults working at RedEverywhere must **understand their role in identifying concerns early** and making referrals or supporting families to access the right help.

2. One Family Approach: Key Principles

Early identification of need through trusted relationships with children and families.

Partnership working between schools, health, police, social care, and the voluntary sector.

Family-centred support, focusing on strengths and coordinated action plans.

Shared responsibility across agencies for positive outcomes.

3. Role of Family Hubs

North Lincolnshire's **Family Hubs** act as central access points for:

- Early help assessments and coordination.
- Parenting support, targeted interventions, and signposting.
- SEND support, emotional wellbeing, and practical help.
- Liaison between education providers and children's services.

Staff may signpost, refer, or work with hub practitioners as part of **Team Around the Family (TAF)** meetings and plans.

4. RedEverywhere's Approach

All staff are briefed on the **One Family Approach** during induction and safeguarding training.

The DSL/DDSLs maintain direct contact with **local Family Hubs** to ensure swift referral and support pathways.

Early help is embedded in our **safeguarding and pastoral strategy**, with a focus on **preventative action** and **wrap-around support**.

Concerns are logged securely, and decisions are reviewed through regular DSL meetings.

5. Next Steps for Staff

Familiarise yourself with the One Family Approach Guidance and local Family Hub offer.

Report any emerging concerns to the DSL team without delay.

Engage with early help processes as part of your safeguarding responsibilities.

6. Key Resources & Contacts

[One Family Approach – North Lincolnshire Council](#)

Family Hubs Directory (Local DSL/Hub contact list)

RedEverywhere Safeguarding & Early Help Flowchart (Staff Portal)

Role	Name / Contact Details	Notes
Early Help / Children's Services Single Point of Contact	Tel: 01724 296500 (Mon–Thu 9am–5pm; Fri 9am–4.30pm) North Lincolnshire Council+1	For referring concerns / accessing early help; schools should use this number for support.
Family Hubs – General Enquiries	Email: Family.Hubs@northlincs.gov.uk / Tel: 01724 296500 North Lincolnshire Council+1	Central contact for family hub services; can direct schools to appropriate leads.

Role	Name / Contact Details	Notes
Education Inclusion / Standards – Schools Support	Name: Karen Hackett – Head of Education Standards & Early Years, Tel: 01724 298396, Email: karen.hackett@northlincs.gov.uk servicesforeducation.org.uk	Supports schools broadly; may help identify local early help lead liaison.

All staff must understand the early help pathway and the role of Family Hubs.

This is a core part of our safeguarding culture and statutory responsibilities under Children Act 1989 and Children Act 2004.

RED
Everywhere